

# Woodfield Medical Centre

## How we supported our patient's health care needs in January 2024.

- ❖ 2916 GP Telephone appointments available for booking.
- ❖ 2946 GP face to face or clinical minor illness appointments available for booking.

**94.4% of these slots have been booked and 0.8% did not attend.**

- ❖ 5370 Nurse and HCA appointments available  
**87.1% booked. 4.4% did not attend.**



- ❖ 57 minor surgery appointments available - 96.5% booked.
- ❖ 21,854 telephone appointments request or enquires were handled by our reception team.
- ❖ 364 hospital referrals or advice & guidance requests made by the GPs and administration team.
- ❖ 7478 clinical documents coded.
- ❖ 5493 electronic prescriptions signed.

**Overall, 272 patients did not attend their appointment.**

**Order repeat prescriptions on the NHS App**



### Practice Updates

2 GP registrars started with us in February – Dr Surakat and Dr Rizwan.

Our new Advanced Nurse Practitioner, Chris Oliver, has started with us.

### Easter Bank Holiday Weekend

Thursday 28<sup>th</sup> March 08:00 – 18:30  
Friday 29<sup>th</sup> March CLOSED  
Saturday 30<sup>th</sup> March – CLOSED  
Sunday 31<sup>st</sup> March – CLOSED  
Monday 1<sup>st</sup> April CLOSED  
Tuesday 2<sup>nd</sup> April 08:00 – 18:30

If you require medical assistance, please call 111 or visit [111.nhs.uk](https://111.nhs.uk) for advice and support, 24 hours a day.

Don't forget to order your repeat medications to ensure you have enough over the bank holiday weekend.

### NHS Talking Therapies

Are you struggling with feelings of stress, excessive worry, depression, or social anxiety?

NHS Talking Therapies can help! The service is effective confidential, and free.

Your GP can refer you or you can self-refer. Visit: [nhs.uk/talk](https://nhs.uk/talk)